



Special Needs / Access Information

We aim to provide a warm and equal welcome to all visitors and worshippers and are continuously looking to improve accessibility and facilities for people with special needs. Download our [Access Information](#) or [Facilities for Visitors with Disabilities](#) leaflet for general visiting information or ask staff for assistance on arrival.

Access for Services

The Cathedral is a medieval building on several levels and arrangements vary depending on the area of the Cathedral used or the format of the Service. The [Events Calendar](#) and/or '[Schedule of Forth-coming Services](#)' will give information on the area used for Services. [The Facilities for Visitors with Disabilities](#) leaflet gives details of facilities and alternative routes to the different areas.

Advance notice would be helpful, especially for special events, but staff and Service stewards will always do their best to make suitable arrangements for anyone attending a Service or event. To help us plan seating arrangements in advance, please telephone Cathedral House, +44 (0) 1227 762862 during normal office hours. Alternatively, please email your requirements in advance to access@canterbury-cathedral.org.

Large print copies of Orders of Service and Hymns are usually available; please ask the Virgers or Stewards on arrival.

A hearing loop has been installed in the Nave, Quire, Presbytery and Crypt. Hearing aid users should adjust their aid to T.